NOVARTIS

Associate Director DDIT ISC SecOps Access&Auth.ISC Access Management & Authentication

Job ID
REQ-10087977
Nov 11, 2026
LOC_IN

About the Role

Key Responsibilities:

- Oversees identity and access management services offered to customers inside and outside of Novartis global IT Infrastructure.
- Oversees processes and resources delivering identity and access management services, ensuring the coordination of these teams in overall planning activities, service delivery, and issue resolution.
- Supports that all global supporting components of the service, including any associated SLAs, OLAs and UCs are managed as an integrated service.
- Supports and delivers overall continuous improvement, cost reduction and performance of the services.
- Assists with the regional and global monitoring, reviewing and reporting of performance against the SLA/OLA service and/or portfolio.
- Performs service reviews, qualifications and self assessments to e.g. ensure conformance with service-, quality-, audit, compliance, security and SOX requirements and industry best practices (Inhouse Operations, Third Party Suppliers and external Service Providers).
- Assists with the planning, (with Architecture, and Governance) to establish the overall services and the services delivery roadmaps.
- Ability to get involved with engineering and/or development activities to ensure timely delivery of objectives.

Essential Requirement:

- University working and thinking level, degree in computer science or comparable education and experience with 10 (or more) years of IT experience.
- Strong hands-on experience in Java, Spring Boot, React JS, Angular JS and REST API.
- Experience using AI development tools such as Claude Code, GitHub Copilot or similar AI-assisted development tools to assist with coding, debugging, testing, and documentation.
- Good knowledge of Hibernate and Oracle DB.
- Good understanding of Identity and Access Management concepts.
- Oracle Identity Manager (OIM) developer experience or experience in Oracle Access Manager (OAM) or Oracle Unified Directory (OUD) is added advantage.
- Strong problem-solving and analytical skills.Good communication and collaboration skills.
- Experience is managing 24*7 Engineering/developer activities. Experience with regulatory frameworks, such as SOX, GxP, or similar.

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

Commitment to Diversity and Inclusion:
Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: https://talentnetwork.novartis.com/network

Role Requirements

Division
DIV_TO
Business Unit
Information Technology
Location
LOC_IN
Site
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
FCT_IT
Job Type
Full time
Employment Type
Regular
Shift Work
No
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