NOVARTIS

Monitoring Service Oversight Manager

Job ID
REQ-10090471
Nov 03, 2026
LOC_IN

About the Role

Major accountabilities:

- Primary point of contact for country FSP line management and other vendors providing monitoring services
- Develops FSP resourcing strategy and aligns it with vendor line management (for CRAs and other vendor resources)
- Oversees country trial site activation, enrolment, data flow and timeline commitments are delivered per established trial objectives.
- Oversees monitoring quality, timely data entry and issue resolution including of CRA oversight visit performance
- Collaborates with CRA Manager and other internal stakeholders for country resource strategy. Hiring, training, development and retention of assigned internal CRAs if any.

Essential Requirements

- Minimum 7 years’ experience in clinical research - planning/executing and/or monitoring clinical trials• Experience and evidence of team leadership capabilities• Understanding of all aspects of clinical drug development with particular emphasis on monitoring and trial execution
- Degree in scientific or health discipline required and advanced degree preferable
- Good communication and negotiation skills, ability to influence others
- Stakeholder management capabilities with demonstrated capability to problem solve and mediate complex issues
- Good understanding of the Risk Based Monitoring process and requirements
- Ability to anticipate potential issues and take appropriate actions
- Excellent coaching capability to best support and solve problem, anticipate potential risk, issues and take appropriate actions. Drive right mindset and behavior to team members.

Role Requirements

Division
DIV_GD
Business Unit
Other
Location
LOC_IN
Site
Mumbai (Head Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
FCT_RD
Job Type
Full time
Employment Type
Regular
Shift Work

No

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