NOVARTIS

Director, Patient Intelligence Strategy & Governance

Job ID
REQ-10090072
Oct 27, 2026
LOC_US

About the Role

Key Responsibilities:

- The Director serves as the enterprise business owner for patient intelligence frameworks, standards, and governance.
- This role is accountable for defining how patient intelligence is structured, governed, standardized, and adopted across the organization. The role establishes common business definitions, decision frameworks, business rules, methodologies, and requirements that enable consistent, trusted, and reusable patient insights across brands, therapeutic areas, and enterprise decision processes.
- This role owns patient intelligence strategy, standards, business rules, patient intelligence frameworks, patient KPIs, governance processes, business requirements, and enterprise patient intelligence assets.
- The role is accountable for defining what patient intelligence capabilities are needed, how they are governed, how success is measured, and how they support enterprise decision making. The role does not own data architecture, master data management, data engineering, platform delivery, or technical data strategy, which remain the responsibility of Strategy, Platforms & Technology (SPT).
- The Director serves as the primary business partner guiding patient intelligence requirements, prioritization, governance, adoption, and value realization.
- The role operates within a globally integrated capability model and shares responsibility with HYD counterparts for advancing patient intelligence capabilities through common standards, coordinated roadmaps, reusable solutions, and seamless execution across geographies.

Essential Requirements:

- Minimum 8+ years of experience in patient analytics, healthcare analytics, commercial analytics, data strategy, insights, or related disciplines.
- Bachelor's degree required. Advanced degree in Public Health, Epidemiology, Healthcare Analytics, Data Science, Life Sciences, Business, or a related field preferred.
- Experience translating business objectives into scalable analytics, data, and technology capabilities.
- Experience establishing governance frameworks, standards, business rules, or measurement methodologies.
- Strong track record partnering with business, analytics, data, and technology organizations, leading cross-functional initiatives within complex matrix organizations.
- Experience supporting patient, customer, market, or healthcare-related decision making.
- Experience managing capability roadmaps, backlogs, prioritization processes, or agile delivery partnerships.

Desirable Requirements:

- Experience within pharmaceutical, biotechnology, healthcare, or life sciences organizations.
- Experience working with patient claims, specialty pharmacy, longitudinal patient, EMR/EHR, or healthcare data assets,

patient journey, care pathway, patient identification, or precision health initiatives.
- Experience partnering with enterprise data strategy, master data, or governance organizations.

Novartis Compensation Summary:

The salary for this position is expected to range between $185,500 and $344,500 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Role Requirements

Division
DIV_IU
Business Unit
Marketing
Location
LOC_US
Site
Remote Position (USA)
Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation
Functional Area
FCT_MM
Job Type
Full time
Employment Type
Regular
Shift Work
No
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