NOVARTIS

Director, Intelligence Modernization & Productivity

Job ID
REQ-10090120
Oct 27, 2026
LOC_US

About the Role

Key Responsibilities:

- The Director serves as the enterprise business owner for analytics modernization, analytics productivity, process transformation, and analytics workflow reengineering, including modernization standards, operating model transformation, process redesign frameworks, productivity initiatives, workflow requirements, governance processes, prioritization frameworks, capability roadmaps, and enterprise modernization assets.
- The role is the primary business counterpart to AI & Platform Products within SPT for modernization priorities, business requirements, adoption strategies, and value realization, but does not own AI platforms, agent development, automation technologies, technical architecture, product engineering, technology delivery, or analytics domain ownership.
- The role operates within a globally integrated capability model and shares accountability with HYD counterparts through common standards, coordinated roadmaps, reusable solutions, and shared outcomes.
- Defines and maintain the enterprise analytics modernization strategy and roadmap. Aligns modernization priorities with enterprise analytics, AI, productivity, and workforce transformation objectives. Identifies opportunities to simplify, standardize, automate, and modernize analytics workflows and operating models.
- Owns the modernization capability backlog, roadmap, intake, prioritization, trade-off decisions, capacity planning, and value realization process.
- Establishes governance frameworks, standards, methodologies, reusable patterns, reference workflows, and operating principles.
- Defines the future-state analytics operating model, including AI-enabled workflows, human-plus-agent ways of working, and scalable delivery models.
- Establish adoption, change management, and measurement frameworks for modernization initiatives.
- Partners with HYD counterparts to jointly define priorities, standards, roadmaps, requirements, and reusable assets.

Essential Requirements:

- Minimum 8+ years of experience in analytics, business transformation, process improvement, automation, productivity, operations, or related disciplines.
- Bachelor's degree required. Advanced degree in Business, Analytics, Data Science, Engineering, Technology, Operations, Organizational Effectiveness, or a related field preferred. Fluent English; other languages desirable.
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- Experience leading cross-functional transformation, modernization, operating model, workforce evolution, organizational change, or adoption initiatives.
- Experience translating business objectives into scalable analytics, workflow, and technology capabilities and establishing governance frameworks or standards.
- Experience managing roadmaps, backlogs, prioritization processes, agile delivery partnerships, and partnerships across analytics, technology, product, and business organizations.
- Pharmaceutical, biotechnology, healthcare, life sciences, AI-enabled workflows, digital transformation, or enterprise

process modernization experience preferred.

Novartis Compensation Summary:

The salary for this position is expected to range between $185,500 and $344,500 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Role Requirements

Division
DIV_IU
Business Unit
Marketing
Location
LOC_US
Site
Remote Position (USA)
Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation
Functional Area
FCT_MM
Job Type
Full time
Employment Type
Regular
Shift Work
No
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