NOVARTIS

Associate Director, Insights & Analytics (I&A) Excellence

Job ID
REQ-10090244
Oct 27, 2026
LOC_US

About the Role

Key Responsibilities:

- Supports enterprise-wide scope spanning all I&A pillars (Commercial I&A, Clinical Care & Access I&A, Enterprise I&A, and the Analytics, Capabilities & Modeling CoE), typically with primary responsibility for an assigned set of pillars or process areas.
- Day-to-day operator of the I&A demand management process – running intake, tracking, aggregation, and status reporting under the standards set by the Dir, I&A Excellence.
- Maintains the artifacts of the I&A operating model: process documentation, stakeholder contracts, interface definitions, and RACI frameworks.
- Builds credibility and influence with pillar teams and cross-functional counterparts through consistent, reliable execution rather than positional authority.

Essential Requirements:

- Minimum 6+ years of experience in insights, analytics, business operations, program management, strategy, or management consulting within the pharmaceutical or healthcare industry
- Bachelor’s degree in Business Administration, Life Sciences, Economics, Engineering, or a related field; an MBA or advanced degree is preferred
- Demonstrated experience operating demand management, intake, project portfolio, or prioritization processes across multiple teams or functions
- Experience documenting and maintaining operating model materials, process maps, and RACI / accountability frameworks in a matrixed environment
- Experience working with senior stakeholders and preparing materials for leadership forums
- Experience building and maintaining operational dashboards and reporting to track service levels, throughput, and delivery performance

Desirable Requirements:

- Experience working within a program office / center of excellence in a commercial, medical, or analytics organization. Experience supporting launch planning or launch excellence within pharmaceuticals
- Vendor management or sourcing support experience, including performance tracking and spend analysis
- Experience operating through a large-scale organizational transformation or operating model redesign Experience

working with offshore capability hubs and globally distributed delivery teams

Novartis Compensation Summary:

The salary for this position is expected to range between $145,600 and $270,400 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Role Requirements

Division
DIV_IU
Business Unit
General Management
Location
LOC_US
Site
East Hanover
Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation
Functional Area
FCT_MM
Job Type
Full time
Employment Type
Regular
Shift Work
No
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