NOVARTIS

Managed Access Program Manager - maternity leave

Job ID
REQ-10088380
Oct 29, 2026
LOC_IT

About the Role

Key responsibilities:

- Contribute to country strategy and planning for Managed Access Programs (MAPs), providing operational and strategic support to Medical Affairs teams.
- Identify and evaluate future MAP opportunities in collaboration with Medical, Regulatory, Market Access, Pharmacovigilance, and Supply Chain stakeholders.
- Lead the operational execution of MAPs, Early Access Programs, and Post-Study Drug Supply (PSDS), ensuring compliance with local regulations and Novartis procedures.
- Develop and implement operational frameworks covering logistics, forecasting, supply management, product importation, labelling, and distribution.
- Coordinate MAP safety reporting activities and support regulatory submissions and documentation in partnership with Pharmacovigilance.
- Ensure product availability, timely delivery to sites, and effective program close-out, transition, or termination processes.
- Manage compliance, quality, audit readiness, risk monitoring, and regulatory intelligence related to access programs.
- Act as the key country contact for MAP activities, managing stakeholders, vendors, contracts, KPIs, and continuous process improvements.

Essential requirements:

- Bachelor’s or Master’s degree in Pharmacy, Life Sciences, Health Sciences, or a related scientific field.
- Fluency in English and the local language, both written and spoken.
- Minimum 5 years of experience in Medical Affairs, clinical operations, logistics, regulatory affairs, or related pharmaceutical functions.
- Experience with Managed Access Programs (MAPs), compassionate use, early access programs, or clinical trial logistics.
- Strong understanding of pharmaceutical regulations, compliance requirements, and quality standards in regulated environments.
- Proven project management, operational coordination, and vendor management experience.
- Ability to define, monitor, and analyze KPIs, quality metrics, and operational performance indicators.
- Strong collaboration, communication, analytical, and organizational skills, with a patient-centric and compliance-focused mindset.

Why Novartis? Our purpose is to reimagine medicine to improve and extend people’s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

Benefits and rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

People and culture

Role Requirements

Primary location salary range
€45,300.00 - €84,100.00
Division
DIV_IM
Business Unit
Development
Location
LOC_IT
Site
Milano
Company / Legal Entity
IT08 (FCRS = IT008) Novartis Farma S.p.A.
Functional Area
FCT_RD
Job Type
Full time
Employment Type
Temporaneo (tempo determinato)
Shift Work
No
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