NOVARTIS

Manager, Manufacturing Technical Support

Job ID
REQ-10089834
Oct 15, 2026
LOC_US

About the Role

Location:

- This position will be located in Durham, NC and will be an onsite role.
- Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Key Responsibilities:

- Lead and develop a high-performing Manufacturing Technical Support team supporting GMP production operations.
- Provide technical oversight and troubleshooting to resolve complex manufacturing and process challenges.
- Drive continuous improvement initiatives to enhance safety, quality, compliance, and operational efficiency.
- Partner with Manufacturing, Quality, Engineering, and other functions to achieve production objectives.
- Ensure timely investigation of deviations and implementation of effective CAPA activities.
- Support change control activities and assess manufacturing impact of process or equipment changes.
- Monitor process performance data and identify opportunities for reliability and productivity improvements.
- Oversee creation, review, and approval of GMP documentation, SOPs, and manufacturing records.
- Build team capabilities through coaching, training, performance management, and employee development.
- Maintain inspection readiness and ensure compliance with FDA, GMP, and company quality standards.

Essential Requirements:

- Bachelor's degree in Life Sciences, Engineering, Biotechnology, or a related scientific discipline.
- Minimum 7 years of experience in pharmaceutical, biopharmaceutical, biotechnology, or chemical manufacturing environments.
- Demonstrated leadership experience managing technical teams and developing high-performing employees.
- Strong knowledge of GMP regulations and FDA requirements within a manufacturing setting.
- Experience leading deviation investigations, root cause analysis, and CAPA implementation.
- Proven ability to support manufacturing operations and resolve complex technical challenges.
- Experience collaborating across Quality, Manufacturing, Engineering, and Supply Chain functions.
- Strong communication, problem-solving, and organizational skills in a fast-paced regulated environment.

Novartis Compensation and Benefit Summary:

The salary for this position is expected to range between $108,500 and $201,500 annually

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

#LI-Onsite

Role Requirements

Division
DIV_TO
Business Unit
Production / Manufacturing
Location
LOC_US
Site
Durham
Company / Legal Entity
U473 (FCRS = US473) Novartis Innovative Technologies Inc
Functional Area
FCT_TO
Job Type
Full time
Employment Type
Regular
Shift Work
No
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