NOVARTIS

# Solution Delivery & Business Technology Enablement (DDIT)

Job ID
REQ-10088066
Sep 28, 2026
LOC_JP

### About the Role

Key Responsibilities

### Solution Delivery Leadership (40%)

- Lead end-to-end delivery of AI, Data, Digital, Automation, and Enterprise Technology initiatives.
- Own delivery outcomes including scope, quality, timeline, risks, dependencies, and stakeholder satisfaction.
- Coordinate cross-functional teams across Product, Architecture, Engineering, Security, Operations, and Vendor organizations.
- Ensure successful deployment, adoption, transition to support, and business value realization.
- Drive delivery excellence and continuous improvement.

### AI, Data & Digital Transformation (25%)

- Lead implementation of AI, GenAI, Agentic AI, Analytics, and Automation solutions.
- Identify opportunities to improve productivity, decision intelligence, customer engagement, and operational efficiency.
- Drive PoCs, MVPs, and scaled solution deployments.
- Promote responsible AI adoption and governance.
- Accelerate digital transformation across Japan and APMA.

### Business Partnership & Demand Shaping (15%)

- Partner with business stakeholders to understand strategic priorities and capability gaps.
- Translate business needs into technology roadmaps and delivery plans.
- Support investment prioritization and business case development.
- Act as a trusted technology advisor.

### Data & Analytics Enablement (10%)

- Deliver analytics, reporting, dashboarding, and AI-driven insights solutions.
- Support enterprise data platform adoption and reusable data products.
- Ensure data governance, security, and privacy compliance.

### Stakeholder Management & Change Leadership (10%)

- Influence stakeholders across Country, Regional, and Global organizations.
- Lead communication, training, adoption, and change initiatives.
- Foster collaboration across business and technology organizations.

## Leadership Responsibilities

- Lead virtual and matrixed delivery teams across multiple geographies.
- Mentor business analysts and solution delivery professionals.

- Coordinate external vendors and strategic partners.
- Champion AI-first, data-driven, and customer-centric ways of working.
- Contribute to capability development within the DDIT Japan & APMA organization.

## Technical Expertise

### AI & Automation

- Microsoft Copilot
- Microsoft Copilot Studio
- Anthropic Claude
- OpenAI GPT Models
- OpenAI Codex
- GitHub Copilot
- Dify
- Azure AI Services / AI Foundry
- Agentic AI Frameworks
- Intelligent Automation Platforms

### Data & Analytics

- Snowflake
- Databricks
- Power BI
- SQL
- Data Products
- Data Governance

### Delivery Platforms

- Azure DevOps
- GitHub
- Jira
- Confluence
- Agile Delivery
- CI/CD Practices

### Enterprise Platforms

- SAP
- Salesforce
- ServiceNow
- Microsoft 365
- Azure Cloud Platform

## Success Measures

- Successful delivery of AI, Data, Digital, and Technology initiatives.
- Achievement of business value and measurable outcomes.
- Stakeholder satisfaction and adoption rates.
- Process efficiency and automation benefits realized.
- Growth of AI and analytics adoption across Japan and APMA.
- Alignment between business strategy and DDIT execution.

## General Requirement

Strong understanding of the Japanese business environment and practices, with the ability to work effectively with stakeholders in Japan.

This position is based in Tokyo, Japan and requires on-site presence. Please note that relocation support is not available for this position.

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Commitment to Diversity and Inclusion: Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and accommodation: Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to midcareer- r.japan@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

## Role Requirements

Division
DIV_TO
Business Unit
Information Technology
Location
LOC_JP
Site
Toranomon (NPKK Head Office)
Company / Legal Entity
JP05 (FCRS = JP005) Novartis Pharma K.K.
Functional Area

FCT_IT
Job Type
Full time
Employment Type
Regular
Shift Work
No
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