NOVARTIS

Site Quality Head, RLT CN

Job ID
REQ-10086436
Aug 26, 2026
LOC_CN

About the Role

Major Accountabilities:

- Critical Negotiations, People Leadership, Operations Management and Execution, Collaborating across boundaries, Project Management
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)

Key performance indicators:

- Successful support of projects with agreed quality & delivery dates, passing of internal and external inspections.
- Meet quality & timelines for all projects.
- Act in accordance with GMP, ethical, health safety and environment (HSE), and information security (ISEC).
- The number and severity of cGMP issues identified during internal and external audits.
- Year-end figures within budget.

Background (State the preferred education and experience level)

Education & Qualification

University degree in Pharmacy, Engineering, Chemistry, Biotechnology or

equivalent.

Language

Fluent (oral and written) in English; local language desired

Relevant Experience

- Minimum: 12-15 years' experience in the field of Quality Assurance and Quality Control in a pharmaceutical industry environment or equivalent
- Operations Management and Execution, People Leadership, Collaborating across boundaries, Functional Breadth, Project Management, Financial Management, Industry/ Business Exposure

Competencies

- Collaboration; result-oriented
- Advanced communication skills; motivates colleagues and co-workers
- Leadership and change management, objective setting and performance management
- Being Resilient; Stakeholder Engagement; Operational Excellence; Applied Business Insights
- Budget management; Risk Management
- Product Release; Audit Management; Health Authorities; Technical Launch and Transfer
- Knowledge of GMP Quality Control (QC) Testing, Manufacturing Process/Product Expertise
- Expertise in GxP operations.

Role Requirements

Division
DIV_TO
Business Unit
Quality
Location
LOC_CN
Site
Haiyan (Zhejiang Province)
Company / Legal Entity
CN27 (FCRS = CN027) Novartis Pharmaceutical Technology Zhejiang Co., Ltd.
Functional Area
FCT_QA
Job Type
Full time
Employment Type
Regular
Shift Work
No
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