

Head, Tech & Systems Innovation Japan (Patient Safety & Pharmacovigilance)

Job ID

REQ-10080437

Jun 08, 2026

LOC_JP

About the Role

Key Responsibilities :

1. Strategy & Leadership

- Define and execute Japan PS technology and innovation strategy aligned with global direction
- Lead and develop a high-performing Technology & System Innovation team
- Drive capability building and resource optimization

2. Digital Innovation & AI

- Lead the responsible and compliant use of AI and digital technologies in Patient Safety
- Identify and prioritize digital innovation opportunities
- Monitor regulatory and technology trends to shape future roadmap

3. System Operations & Compliance

- Ensure Safety IT systems are compliant with global procedures and local regulations
- Oversee implementation and maintenance of pharmacovigilance systems
- Ensure accurate and timely safety reporting

4. Data Science & Analytics

- Drive advanced analytics and insights generation from internal and external data sources
- Enable automation of reporting and data processes
- Enhance data integration and analytical capabilities

5. Process Excellence

- Identify and drive process automation to improve quality, efficiency, and productivity
- Lead system and process improvement projects end-to-end
- Track performance and implement corrective actions when needed

6. Document Management (GxP)

- Oversee lifecycle management of GxP documents
- Ensure compliance and consistency in document processes
- Provide training and governance to stakeholders

7. Stakeholder Management

- Collaborate with cross-functional teams (IT, Regulatory, Clinical, Global PS)
- Engage external vendors, partners, and industry stakeholders
- Maintain alignment with global organization

Key Accountabilities :

- Ensure compliance with pharmacovigilance regulations and internal standards
- Drive delivery of technology and system initiatives
- Manage team performance and resource planning
- Provide expert guidance on safety systems and innovation

Minimum Requirements :

- Bachelor's degree in Life Sciences, Pharmaceutical Sciences, Data Science, or related field
- Strong experience in pharmacovigilance systems or safety operations
- Proven leadership and team management experience
- Strong communication and stakeholder management skills
- Fluent English and local language proficiency

Preferred Requirements :

- Experience in AI, digital transformation, or data analytics
- Experience managing safety databases (e.g., VeeVa, Argus, etc.)
- Experience in driving automation or system innovation initiatives

People & Impact :

- 6–10 direct reports
- Responsible for budget and resource management
- Critical role ensuring compliance; direct impact on business continuity

Benefits and Rewards

Read our handbook to learn about all the ways we'll help you thrive personally and professionally:

https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf

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Role Requirements

Division

DIV_GD

Business Unit

Development

Location

LOC_JP

Site

本社

Company / Legal Entity

JP05 (FCRS = JP005) Novartis Pharma K.K.

Functional Area

FCT_RD

Job Type

Full time

Employment Type

Regular

Shift Work

No

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