

# Associate Director, Solution Design Expert (Advanced Therapies)

Job ID

REQ-10085284

Aug 06, 2026

LOC\_IN

## About the Role

### Key Responsibilities

- Lead end-to-end solution design for Salesforce-based capabilities supporting advanced therapy business processes.
- Translate business requirements into scalable, compliant, and fit-for-purpose technology solutions.
- Drive scoping assessments and feasibility evaluations to shape project direction and delivery outcomes.
- Partner with global stakeholders to gather requirements and align solutions with business priorities.
- Ensure designs deliver exceptional user experiences while adhering to enterprise architecture standards.
- Champion security, compliance, and quality standards throughout solution design and deployment activities.
- Collaborate with project, operations, and development teams to plan, review, and support deployments.

### Essential Requirements

- Extensive experience designing and delivering technology solutions for global, large-scale business initiatives.
- Strong expertise in Salesforce development, configuration, integrations, and enterprise platform capabilities.
- Proven ability to navigate complexity, adapt to change, and drive successful outcomes.
- Experience with Salesforce Service Cloud and Experience Cloud in enterprise environments.
- Excellent communication, stakeholder management, presentation, and relationship-building skills.
- Bachelor's degree in a business, technology, or related discipline, with fluent English proficiency.

### Desirable Requirements

- Salesforce Certified Platform App Builder certification.
- Experience supporting healthcare, life sciences, or Salesforce Health Cloud solutions.

### Commitment to Diversity & Inclusion

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

### Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Benefits and Rewards:** Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV\_TO

Business Unit

Information Technology

Location

LOC\_IN

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

FCT\_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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