

Associate Director, Neuroscience & Renal, US Patient Advocacy

Job ID

REQ-10084678

Aug 04, 2026

LOC_US

About the Role

Key responsibilities:

- Build and maintain trusted and strategic long-term relationships with patient organizations and communities in relevant Neuroscience and Renal disease areas, centered on two-way communications and collaborations to advance shared priorities
- Identify the right patient organizations to drive strategic collaborations and partnerships that help educate and mobilize patients to seek optimal care and elevate the voice of the patient to inform decisionmakers in the patient treatment journey, including HCPs, policymakers and payers
- Execute integrated patient advocacy strategies aligned to critical business and corporate priorities based on deep understanding of the patient/care partner experience and unmet needs
- Ensure patient/care partner insights and implications for launch and growth brands are systematically actioned across corporate affairs and with cross-functional partners
- Stay abreast of key environmental and policy issues impacting the company's ability to operate and pre-emptively drive initiatives and build relationships to shape the environment
- Effectively use AI enabled tools to support advocacy planning, content development, and insights generation
- Monitor and evaluate performance to achieve and maintain best-in-class outcomes, while being fully compliant
- Effectively manage budget and maximize agency ROI

Essential requirements:

- Success rate in achieving desired business objectives and outcomes for specified therapeutic area
- Functional alignment of strategies, priorities, and objectives across therapeutic area
- Management, and resolution of critical issues
- Utilization of OGSM framework planning approach with measurable results and assessment of business impact
- Feedback from internal stakeholders indicating collaboration and thought leadership
- Feedback from patient organizations and key advocates indicating impact and a positive and transparent image for Novartis
- Ownership of development plan

Desirable requirements:

- Bachelor's degree required
- 8+ years of experience in patient advocacy or related discipline with a healthcare and/or pharmaceutical background, prior experience in rare disease preferred
- Demonstrated ability to build trusting relationships with patient organizations, professional associations and other stakeholders

- Commercial launch experience
- Management of agency partners and budget
- Crisis and issues management

Benefits & Rewards

The salary for this position is expected to range between \$126,000 and \$234,000 per year. The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors. Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards. US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Role Requirements

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Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

Division

DIV_CE

Business Unit

Corporate & Division Services

Location

LOC_US

Site

East Hanover

Company / Legal Entity

U061 (FCRS = US061) Novartis Services, Inc.

Functional Area

FCT_CA

Job Type

Full time

Employment Type

Regular

Shift Work

No

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