

Sr. Mgr. DDIT Prod.Mgmt China

Job ID

REQ-10084270

Jul 22, 2026

LOC_CN

About the Role

Major Accountabilities:

- Partners with business product owner to set technology roadmap, with a vision ensuring that technology product generate business value for the defined customer.
- Has end to end accountability for technology product delivery across business area
- Serves as point of escalation, review and approval for technology key issues and decisions
- Drive facilitate the approval of technology product investment plan.
- Work on continuous improvement with the cross functional delivery team
- Exhibits product management mindset necessary to establish the solution with respective business product owner counterpart
- Acts as trusted advisor driving decisions, priorities and relevant product information with both business product owner and colleagues across DDIT
- Proactively shares knowledge of technology risks with business product owner
- Manage dependencies to support the coordination across product roadmaps.
- For the technology product, either support to unlock pain points / blockers or, in case it cannot be solved at team level, identify the right escalation path to get pain points / blockers remove.
- Develop an environment, which fosters a collaborative, innovative and high-performing team where product management is leveraged to create value for the business
- Advocates product management and shapes team way of working to ensure business value creation throughout the product life cycle
- Support the product team to continually learn and advance maturity of the team; and advocates for product team
- Ensure agile ways of working are applied for product development/delivery/lifecycle
- Ensure a healthy and safe workplace by complying with Novartis HSE and ISEC standards, implementing measures, providing training and resources, supporting employee well-being, investigating incidents, and collaborating with HSE teams to maintain a safe environment while adhering to quality, ethical, health, safety, and environmental requirements

Key Performance Indicators:

- Business KPIs measuring impact of the defined product portfolio.
- Customer satisfaction.
- A valued, trusted, and well-respected partner for technologies supporting the business area. Working together with the business and enable go-to-market models powered by data and technology.
- DDIT is partnering to deliver at scale technology, automation and stay ahead of the competition. With continuous improvement of the experience of our HCPs, Patients, Healthcare systems and associates to drive business value.
- Role model with highest standards of professional conduct in line with the new IT operating model

Experience:

- Collaborating across boundaries, track record delivering technology product
- Ability to work in a cross-functional team within a matrix environment
- IT Technical Strategy and Planning, Emerging Technology Monitoring

- Influencing and persuading
- Conceptual / 'Blue sky' thinking
- Building High Performing Teams
- Vendor Management
- Financial Management
- Business area experience across disciplines in the pharmaceutical industry
- Demonstrated Product Management
- Experience working in a product team or digital/tech highly desirable
- Experience working in a complex organization
- Building relationships, and driving engagement
- Has a toolkit for product management that includes an understanding of Agile and Lean methodologies, and OKRs.
- Experience of delivery through these methods is highly desirable.
- Expertise in organization dynamics and culture ability to gain trust and confidence at all levels in the organization leadership and project management experience.
- Capability to lead without formal authority.
- Deep knowledge in Pharma industry.
- Previous experience and strong mindset in continuous improvement and change management
- Excellent interpersonal and communication skills.
- Needs to be able to work independently and reliably.
- Willingness to adapt, speak-up and challenge and take calculated risks

Language:

- English

Skills:

- Business Acumen
- Stakeholder management
- Technology Strategy
- Financial Modelling
- Customer Requirements
- Vendor Management
- Innovation
- Consulting
- Communication
- Learning Agility
- Influencing skills

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_TO

Business Unit

Information Technology

Location

LOC_CN

Site

Shanghai (Shanghai)

Company / Legal Entity

CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.

Functional Area

FCT_IT

Job Type

Full time

Employment Type

Regular

Shift Work

No

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