

Vendor Alliance Lead Associate Director (Cardiac Safety and Respiratory Diagnostics)

Job ID

REQ-10075346

May 26, 2026

LOC_GB

About the Role

This is a senior, stand-alone role with high visibility and accountability and with significant oversight of Contract Vendor Start-Up Managers. You will act as the primary face of Novartis to specialist vendors and CRO partners, ensuring high-quality, compliant and timely delivery of diagnostic services critical to patient safety and regulatory success.

You will operate in a global, matrixed environment, overseeing vendor performance, qualification and risk management, while indirectly leading Contract Vendor Start-Up Managers embedded within CROs.

Requirements

- Lead end-to-end vendor oversight, governance and performance across cardiac and respiratory diagnostic services
- Act as the senior escalation point for vendor issues, driving structured issue resolution and root-cause analysis
- Proactively identify and manage operational, quality and compliance risks
- Oversee vendor qualification and re-qualification in partnership with Quality and Procurement
- Represent Novartis in key vendor discussions, governance forums and business reviews
- Indirectly oversee CRO-based Vendor Start-Up Managers (approx. 3 indirect reports)
- Support audits and Health Authority inspections, ensuring inspection-ready documentation

What you will bring to the role:

Education

- Advanced degree in Life Sciences, Medicine, Pharmacy, Biomedical Sciences or related discipline, or equivalent experience

Professional Experience (Essential)

- Significant experience working in a GxP-regulated environment
- Proven experience in vendor and CRO management within clinical development
- Strong programme management capability, managing multiple vendors and studies concurrently
- Hands-on experience in the cardiac and respiratory diagnostic space, including deep understanding of vendor capabilities and market landscape
- Demonstrated ability to independently engage, challenge and lead senior vendor stakeholders
- Experience supporting inspections, audits and regulatory interactions

Leadership & Style

- Self-starter with the confidence to “step in”, assess situations quickly and take ownership
- Comfortable operating as a stand-alone role with indirect reports
- Technically fluent enough to lead detailed vendor discussions without reliance on others
- Strong communicator who can drive outcomes in complex, matrixed environments

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients’ lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we’ll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_GD

Business Unit

Development

Location

LOC_GB

Site

London (The Westworks)

Company / Legal Entity

GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area

FCT_RD

Job Type

Full time

Employment Type

Regular

Shift Work

No

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