

# Scrum Master DDIT US&I

Job ID

REQ-10076829

May 21, 2026

LOC\_ES

## About the Role

### Key Responsibilities

#### Agile Coaching & Team Enablement

- Coach teams, Product Owners, and stakeholders on Agile mindset, Scrum, and SAFe practices
- Enable high-performing, self-organized, and autonomous Agile teams
- Foster continuous learning, feedback culture, and continuous improvement
- Support onboarding and scaling of Agile teams across programs
- Promote knowledge sharing through Agile communities of practice

#### Scrum & SAFe Execution

- Facilitate Scrum ceremonies: Sprint Planning, Daily Stand-ups, Reviews, Retrospectives
- Support SAFe events including PI Planning, Inspect & Adapt, and ART Syncs
- Ensure alignment between team execution and program-level objectives
- Drive consistent Agile ways of working across teams and external partners

#### Flow Optimization & Delivery Support

- Identify and remove impediments impacting team effectiveness
- Optimize flow using metrics such as lead time, cycle time, and throughput
- Enable sustainable and predictable delivery practices
- Embed continuous improvement actions into team workflows

#### Collaboration & Stakeholder Engagement

- Partner with Product Owners on backlog readiness and prioritization
- Act as a bridge between business and IT teams ensuring transparency
- Facilitate collaboration across multi-team and SAFe environments
- Educate stakeholders on Agile principles and ways of working
- Influence without authority to drive mindset and behavior changes

#### Agile Metrics & Continuous Improvement

- Track Agile KPIs including velocity, cycle time, flow efficiency, and predictability
- Use data insights to drive continuous improvement

- Promote Inspect & Adapt culture at team and program level
- Drive improvements across processes, people, and tools

#### Essential Requirements

- Bachelor's degree in IT, Engineering, or related field
- Certified Scrum Master (CSM, PSM, or equivalent)
- SAFe certification preferred
- 7+ years of Scrum Master experience in Agile environments
- Strong SAFe and Agile expertise
- Experience in global and matrix organizations

#### Technical & Tooling Skills

- Jira, Confluence
- Agile metrics dashboards and reporting tools
- Salesforce (Marketing, Sales, Health Cloud)
- Veeva CRM
- CMS platforms (Drupal)

#### Commitment to Diversity & Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

## Role Requirements

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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[Read our handbook \(PDF 30 MB\)](#)

Division

DIV\_TO

Business Unit

Information Technology

Location

LOC\_ES

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Functional Area

FCT\_TT

Job Type

Full time

Employment Type

Regular  
Shift Work  
No  
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