

Director, Social Impact

Job ID

REQ-10078535

May 21, 2026

LOC_US

About the Role

Novartis is unable to offer relocation support for this role: please only apply if one of the following Novartis office locations is accessible for you: East Hanover, Cambridge, New York City, or Washington DC. (Hybrid 3x/week).

Key Responsibilities:

- **Program management:** Manages day-to-day execution of NF/NUSF strategic initiatives across the Americas from implementation to evaluation, including project/partner management, ensuring operational excellence, proactive solutions-oriented management, and delivery against agreed outcomes in compliance with relevant regulations and guidelines.
- **Expand Novartis Americas portfolio:** Supports design and leads execution of US philanthropy strategy by engaging partners within the communities, academics and private sector to maximize impact and sustainability. Identify trends and opportunities for maximum impact and provide counsel and expertise to support the development and implementation of expanded Novartis Americas social impact portfolio.
- **Health system and industry knowledge:** Leverages a deep understanding of healthcare industry, innovation, health systems, population health and data science, to identify trends that can guide the social impact innovations the Novartis Foundations pioneer.
- **Impact generation:** Serves as program director on critical initiatives in relation to data driven population health, from initial assessment to development, deployment and continuous improvement. This involves planning and overseeing data analytics from those initiatives, integrating them in decision making with local authorities and health system managers, to codesign and continuously refine the intervention roadmaps with local leaders and in collaboration with multidisciplinary teams.
- **Cross-disciplinary collaboration:** Works closely with Novartis teams and external partners to maximize the social impact portfolio of Novartis Foundations. Work closely across a matrixed organization, including NF, NUSF, Impact & Performance to coordinate data collection and synthesis of evidence to inform scaling, pivoting, and management of programs.
- **External engagement:** Demonstrates outstanding stakeholder engagement, relationship building and partnership nurturing skills, to identify and build strategic partnerships with co-founders and other strategic partners and align them behind the social impact agenda of the NFs to establish, manage and grow multi-year alliances. Leverage those to further increase the Foundation Americas social impact and shape Novartis Foundations thought leadership in social impact enabled by data, technology and AI.
- **Communications:** Leads exemplary communication for different types of audiences and drives content development of key events convened or sponsored by the NFs, in close cooperation with NFs teams and Novartis Social Impact external engagement team. Leads design and production of partner-directed communication material in close alignment with communications team. Represent Novartis Foundation Americas initiatives both internally and externally and lead exemplar communications with diverse audiences. Prepare strategic content including memos, presentations, reports, and updates for senior leadership.

Essential Criteria:

- Degree equivalent in public health, life sciences or relevant.
- Extensive industry experience in corporate philanthropy or social impact, knowledge of relevant regulations and guidelines related to corporate philanthropy.
- Demonstrated agile and solutions-oriented ability to work in fast paced environments, with multiple stakeholders, managing complex initiatives, and under significant level of uncertainty.

- Strong strategic mindset and experience processing new, complex information to not only maximize existing programs, but support the creation of new strategic initiatives.
- Proven track record successfully managing multiple social impact programs and partnerships, and ability to maintain strong relationships with diverse stakeholders.
- Excellent communication and interpersonal skills, including the ability to adapt communication style to different audiences and situations, including external stakeholders and cross-functional teams.
- English, fluent oral and written.

Desirable Criteria.

- Spanish or Portuguese, oral and written fluency
- Further qualification eg: Masters, MD or PhD

Benefits & Rewards

The salary for this position is expected to range between \$176,400.00 and \$327,600.00 per year. The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors. Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards. US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

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Role Requirements

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Division

DIV_CE

Business Unit

Human Resources

Location

LOC_US

Site

East Hanover

Company / Legal Entity

U061 (FCRS = US002) Novartis Services, Inc.

Alternative Location 1

LOC_US

Functional Area

FCT_CA

Job Type

Full time

Employment Type

Regular

Shift Work

No

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