

Brand Manager

Job ID

REQ-10078381

May 15, 2026

LOC_ID

About the Role

Major Accountabilities:

- Full accountability for one or limited number of brands across their lifecycle (launch, growth, maturity).
- Own brand strategy and planning by translating International strategy into a local brand plan, including clear objectives, prioritized customers audiences, tailored key messages, omnichannel journeys and executional focus.
- Deliver the International brand strategy at country level, aligned with Regional and Country guidance, leveraging local customer, market, and disease insights to optimize local execution.
- Design and execute integrated brand tactical plans and omnichannel campaigns, ensuring effective deployment and optimization of the marketing mix and monitoring of the impact (enabled as needed by technological solutions such as DRO).
- Define and manage customer segmentation and prioritization in line with International Commercialization Excellence standards and guidance.
- Design and orchestrate ICE-aligned omnichannel customer journeys, ensuring the right messages reach the right customers through the right channels at the right time. Train the sales reps on message and tactics to increase the impact and access of the sales reps to their targeted customers.
- Deliver brand sales, market share, and growth objectives; lead forecasting and demand planning; monitor and manage brand budgets.
- Lead local brand/product launch strategy and tactics execution, lead launch readiness reviews preparation, contribute to LRR sessions (supported by EE customer excellence) and follow up actions.
- Lead and orchestrate the cross-functional brand team (e.g. Sales, Medical, Value & Access), ensuring alignment, accountability, and high-quality execution.
- Monitor brand performance through ICE KPIs and insights, tracking execution quality, customer engagement, and business impact, and translating insights into optimization actions (where applicable, to be aligned with International at Handshake meetings).
- Generate and apply insights from market research, customer interactions, and performance data to refine strategy and tactics.
- Collaborate with Production Hub team to ensure that available global International assets can be reused on the market level (to reduce content duplications), ensure proper measurable tagging and ensure right content is deployed at the right time with expected local approval levels.
- Manage external agencies and partners to deliver high-quality, compliant brand initiatives.
- Set clear direction for brand/disease patients journey strategy, design, support omnichannel activation plans and key messages by target audience to support patients activation in a non-promotional manner (patients activation), design and develop service solutions to support patients during their treatment journey to address non-medical barriers to care (patients services and solutions) design-develop and execute PSP in alignment with International guidance, governance and materials.
- Ensure all brand activities comply with Novartis policies, SOPs, and industry requirements.
- Connect to HCPs and external stakeholders to capture insights and validate assumptions.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt.

Key Performance Indicators:

- Achievement of brand sales, growth, and market share objectives for assigned brands.

- Quality and impact of brand strategy and tactical plan execution (on time, on budget).
- Effectiveness of omnichannel campaigns and marketing mix (ROI, KPI, NPS).- Achievement of International content reuse targets to drive execution efficiency and ICE consistency.
- Effectiveness of patients activation omnichannel journey, PSP and patients services solutions.
- Accuracy and quality of forecasting, demand planning, and budget management. - Quality and actionability of customer and market insights generated.
- Effectiveness of cross-functional collaboration and stakeholder alignment.
- Compliance with governance, SOPs, and regulatory requirements.

Minimum Requirements:

- University degree in life sciences, marketing, business, or a related field.
- Relevant experience in pharmaceutical brand management or marketing roles.
- Strong understanding of pharmaceutical markets, customers, and healthcare systems.
- Demonstrated experience developing and executing brand strategies and tactical plans.
- Omnichannel marketing and campaign execution capability.
- Financial acumen and budget management skills.
- Cross-functional leadership and stakeholder management.
- Ability to manage complexity, ambiguity, and multiple priorities.
- Experience working cross-functionally in a matrix environment.
- Strong strategic and analytical thinking with a data-driven mindset.
- Proven ability to incorporate digital/AI tools as part of daily work.
- High standards of ethics, integrity, and compliance.

Skills:

- Agility
- Asset Management
- Commercial Excellence
- Cross-Functional Collaboration
- Customer Orientation
- Digital Marketing
- Healthcare Sector Understanding
- Influencing Skills
- Marketing Strategy
- Negotiation Skills
- Operational Excellence
- Priority Disease Areas Expertise
- Product Lifecycle Management (PLM)
- Product Marketing
- Product Strategy
- Stakeholder Engagement
- Stakeholder Management
- Strategic Partnerships

Languages:

- English

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_IM

Business Unit

Marketing

Location

LOC_ID

Site

Jakarta

Company / Legal Entity

ID03 (FCRS = ID003) PT Novartis Indonesia

Functional Area

FCT_MM

Job Type

Full time

Employment Type

Regular

Shift Work

No

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