

R&D Quality Lead

Job ID

REQ-10076867

May 06, 2026

LOC_AT

About the Role

Major Accountabilities:

- Provide QA expertise and guidance to ensure compliance with requirement of the quality system are met, including implementation of quality risk-based and GxP relevant process.
- Lead and manage a QA organization and/or quality project team and collaborate with business partners and other quality groups to ensure health authority and regulatory requirements are fully met
- Translate functional QA strategy into applicable operational/compliance activities and support a risk -based implementation and execution of processes.
- Ensure quality and compliance gaps are addressed and executed for sustainability and implement strategic process improvement, including review of procedural updates, training, process improvement, effectiveness checks, etc.
- Monitor implementation of the Quality Plan and support inspection readiness activities, including participation in regulatory inspection preparation, management and follow-up.
- Support quality oversight/management of external service providers and IT systems supporting research and development activities and drive facilitation and follow -up of audits and inspections, and ensure development, implementation and completion of appropriate corrective and preventive measures for findings
- Ensure timely escalation of deviation/incidents and provide quality oversight for deviations/incidents, including robust investigations, root cause analysis and corrective actions implementation.
- Contribute towards lessons learned based on audits, inspections, incidents, regulatory intelligence, effectiveness checks on process implementations and metrics and support a culture of proactive, risk -based behaviour
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)

Key Performance Indicators:

- Quality and timelines of strategic project documentation and presentations: Documentation available on time and of high quality
- Reliable, timely and accurate information/communication about project specific issues and to key stake holders.
- Deliver on departments cost/budget-Establish succession plan
- Role Model of Novartis culture, values, & behaviours

Work Experience:

- Audit & Inspection Management
- Quality Management Systems
- Quality Assurance
- GxP Experience
- Good Manufacturing Practices (cGMP)
- People Management
- Quality Compliance
- Drug Development
- Research

- Technological Expertise
- Complaints Management
- Good Laboratory Practice (GLP) Analytics
- Incident Management
- Deviation Management
- Patient Safety
- Pharmacovigilance

Languages:

- English.

In accordance with Austrian law, we are obliged to disclose the minimum salary as stated in the collective bargaining agreement. For this position the minimum salary is €78,383.90/year (on a full time basis). The actual salary will be significantly higher, as we strive to maintain a competitive position in the market and consider your previous experience, qualifications and individual competencies

Adjustments for Applicants with Disabilities: If because of a medical condition, physical disability or a neurodiverse condition you require an adjustment during the recruitment process, please reach out to disabilities.austria@novartis.com and let us know the nature of your request as well as your contact information. The support which we can provide will include advice on suitable positions as well as guidance at all stages of the application process. Austrian law provides candidates the opportunity to involve the local disability representative, Behindertenvertrauensperson (BVP), in the application process. If you would like to request this, please let us know in advance as a note on your CV.

Role Requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Division

DIV_GD

Business Unit

Quality

Location

LOC_AT

Site

Schaftenau

Company / Legal Entity

AT33 (FCRS = AT033) Novartis Pharmaceutical Manufacturing GmbH

Functional Area

FCT_QA

Job Type

Full time

Employment Type

Regular

Shift Work

No

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