

# Supply Chain Dispatch & Shipping Expert

Job ID

REQ-10070330

Feb 12, 2026

LOC\_RO

## About the Role

Key Responsibilities:

- Transport organization for shipments to other countries
- Coordinate dispatch with external customers and warehouse team
- Ensure shipping aligns with requested delivery dates in alignment with Customer service and Warehouse
- Manage special requests like one-time shipments, registration samples based on customer demand
- Update and maintain Dispatch related SAP records
- Monitor supply related Key Performance Indicators (KPIs) and prepare performance reports, implement Corrective Actions/Preventive Actions (CAPAs) to improve performance

Minimum Requirements:

- Proven experience in Operations Management and Execution
- Problem-solving and timely decision-making abilities, strong sense of ownership and proactive mindset
- Being a team player is essential; Strong in communication including internal and external stakeholders
- Understanding of transportation, demand planning, and order management
- Active learning mindset and ability to manage stress effectively
- Proficiency in relevant tools and systems (e.g. SAP)
- Transportation: Knowledge of transportation processes to facilitate timely and cost-effective
- Romanian and English (fluent)

Commitment to Diversity and Inclusion / EEO paragraph:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

## Role Requirements

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[Read our handbook \(PDF 30 MB\)](#)

Division  
DIV\_TO  
Business Unit  
Information Technology  
Location  
LOC\_RO  
Site  
Targu Mures  
Company / Legal Entity  
RO03 (FCRS = RO003) Novartis Pharmaceuticals S.R.L  
Functional Area  
FCT\_TO  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No  
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